The following is information to help you comply with the City of Rock Hill's collection process and collection ordinance (Sec.17-64 and Sec. 17-65)

Large Yard Waste such as tree limbs should be the only yard waste placed loose at the curb. Limbs need to be less than 12 feet long and no larger than 6 inches in diameter. Each week residents are allowed to place four cubic yards (about the size of two standard refrigerators) of limbs at the curb for pick up at no charge. However, there is a **fee of $5.00** for each additional cubic yard. Limbs should be placed at the curb in one pile away from low hanging branches, power lines, telephone poles, vehicles and collection bins. Contractors should **not** place yard waste at the curb for pick up.

Small Yard Waste such as grass, leaves, clippings, sticks, bark, and pine cones should always be placed in a YardCart. NEVER put dirt, soil, ashes, treated wood, biodegradable materials or animal waste into a YardCart. Customers can buy a YardCart for $50, which can be billed in one payment or 10 monthly payments of $5 on your utility bill. If your YardCart is consistently full, additional YardCarts can be purchased for $25 each, or keep the excess yard waste and put it in the YardCart the following week.

Leaf Season is November through January and is the only time when leaves can be placed loose at the curb. During seasonal leaf collection months, leaves and limbs are picked up every other week. During the month of February, you can request leaf pick up. Please refer to cityofrockhill.com/leafcollection for the collection calendar and instructions for placing leaves at the curb. For other YardCart questions or to get a brochure mailed to you, call the YardCart hotline at 803-326-3891. During the rest of the year, leaves should be placed in a YardCart or composted.

Bulky Items such as couches, chairs and furnishings will be collected on your regular collection day for free. Appliances and metal items should be separated from other types of debris. Residents should complete an online service request or contact our Customer Service Center at 803-325-2500 to request metal collection.

Televisions, Computers and Tires can be disposed of for free by dropping them off at any of the County Collection & Recycling Center locations. Public Works can also pick these items up on your regular collection day for a **fee of $25.00 per item** applied to your utility bill. If you would like to schedule a pickup for any of the above items or have questions please call 803-325-2500.

Construction Debris and Remodeling Material such as, but not limited to, doors, windows, carpeting, siding, shingles, sinks, toilets, bathtubs, cabinets and wood fencing can be taken to the York County Landfill, or small loads can be taken to the County Collection & Recycling Centers. Public Works can also pick up on your regular collection day, but a minimum **collection fee of $50.00** will be applied to your utility bill. The fee will increase depending on the amount and type of materials. ***Dial-A-Dumpster*** service is also available for this type of material for $90.00 each time the container is emptied. An additional $90.00 rental fee will apply if the container is not emptied within 30 days of delivery. For more information or to order a Dial-A-Dumpster, call Tim Sylvester at 803-329-5609.

For further questions, contact Monique Berg at Monique.Berg@cityofrockhill.com
or 803-817-5124.

The City of Rock Hill Public Works Department is dedicated to maintaining the health, safety and appearance of the community. Garbage is collected from residents on a weekly basis utilizing the following procedures.

The Sanitation department is closed Thanksgiving Day and Christmas Day.

Residential Garbage

- Collection starts at 6:30 AM.
- The green rollcart is for household garbage. The following items should not be placed in the green rollcart: yard debris, grass, leaves, brush, bricks, dirt, rocks, building materials or other hazardous materials.
- All garbage must be bagged, fit inside the green cart and the lid must be closed.
- No garbage bags will be collected outside the green rollcart.
- Extra garbage can be taken to York County Collection and Recycling Centers or you may purchase an extra green rollcart for $50. (Your sanitation fee will increase by 50 percent)
- Green rollcarts are emptied once a week – they should be placed at the curb in front of your house or apartment no earlier than noon the day before collection and should be removed from the curb by 7 AM the day after collection.
- **Backyard garbage service** is available to elderly and disabled residents (if no one else in the house hold is able) with verification from a physician.
- Lids or wheels which have come loose from green rollcarts will be reattached or replaced at no charge. Please submit an online service request or call 803-325-2500.

The efficiency of automated garbage collection requires your assistance. Your rollcart cannot be emptied if:

- The lid opening was not facing the street.
- The rollcart was too far from the street (place between 2 to 6 feet from the street)
- The rollcart was too close to other objects. Rollcarts muse be 4 feet away from all other objects, such as YardCarts, mailboxes, recycle bins, carts, etc.

Dead Animals

- The City picks up dead animals from the curbside that are reported to the Public Works Department weekdays from 7 AM – 3 PM. Live animals that are a nuisance should be reported to York County Animal Control at 803-684-8500.

For overgrown lots, dismantled or inoperable vehicles, and piles of trash or appliances, please contact Neighborhood Inspections at 803-329-7014.

For pot holes or street signs, please contact the Street Maintenance Department at 803-329-5610 or SC Department of Transportation at 803-327-6186.